

Case Study: Downey Regional Medical Center

INDUSTRY: HEALTHCARE

CASE STUDY OVERVIEW

The IT Department at Downey Regional Medical Center was looking for a cost-effective, electronic publishing solution for "policy and procedures" documents.

This roll-out would allow over 1,100 user PCs to have access to these documents for training and information.

With Server by ActivePDF, Downey RMC users are now able to complete tasks through the web browser using familiar search-and-download functions.

They can also search for documents using document properties and keywords because the documents are now all cataloged and indexed.

ActivePDF Enables Downey Regional Medical Center Staff to Easily Access Critical Documents

Downey Regional Medical Center (DRMC) is one of the top-ten rated hospitals in Los Angeles County. Formerly Downey Community Hospital, DRMC has cared for the residents of greater Southeast Los Angeles County for nearly 80 years. DRMC is a 199 bed hospital which employs approximately 1,100 administrative and nursing personnel, in addition to 700 physicians and specialists.

Challenges

Hospitals are required to comply with a variety of new laws every year, in addition to the standards that are already in place. The method in which critical information is disseminated to hospitals and hospital staff are through large volumes of documents called "policies and procedures."

Almost every company maintains policies and procedures for Human Resource issues and other legal items, but hospitals are particularly inundated with this type of literature. Hospital "policies and procedures" are a big part of how care is given to patients.

DRMC's IT department looked for a cost-effective, electronic publishing solution for "policy and procedures" documents. In the past, these documents were mostly available as hard copy, and the few electronic versions in use were hard to find, and not always readily available and accessible.

The ideal solution needed was to avoid a resource-intensive rollout of DRMC's 1,100 user PCs and the painful ordeal of having to evaluate expensive hardware needs for new desktop software packages.

Solutions

John Kuhn, Senior Programmer at DRMC, was tasked with finding the ideal solution to manage and distribute "policies and procedures" to each and every employee. Kuhn looked at another solution that was more expensive and resource intensive, but it did not provide the automation features that met the business requirements.

The solution implemented at DRMC consists of a Windows NT® server running IIS, ASP, MSSQL server, and Server by ActivePDF. Kuhn found that Server was simple to implement because of the knowledgeable support and the many lines of sample code included with the software documentation.

"ActivePDF's Server is a more complete and sophisticated solution than anything else I evaluated," states Kuhn. "I was able to modify the sample code to suit our needs, which reduced the amount of learning time for me."

Future plans at DRMC are to include a web-based reporting feature, using ActivePDF products. "I haven't yet begun to use all of the features that are included with ActivePDF's Server," adds Kuhn.

Server is the easy-to-integrate print-to-PDF enterprise application for converting anything printable to PDF

[Start Free Developer Trial](#)

Results

The system using Server is widely implemented and accepted at every level of the organization. Training is not a problem, because users are able to complete tasks through the web browser using familiar search-and-download functions.

DRMC staff simply launch their web browser, log into the intranet site, and they have immediate access to any document they need. They also can search for documents using document properties and keywords because the documents are all cataloged and indexed. Publishing documents is just as simple, and users can enter their own document data for cataloging.

"ActivePDF gives us the opportunity to provide a cost effective solution for publishing, using a document format that is compatible on every machine in the company," says Kuhn.

Achieve Digital Transformation with Server & Other ActivePDF Solutions

Reach out to one of our knowledgeable technology advisors today!

[Connect Now](#)